

Tariff No.: U0025-002-Apr2017-R

Published on 26 April 2017

**UNIFIED CARRIER LICENSE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**PCCW-HKT Telephone Limited (“PCCW-HKT”) and Hong Kong
Telecommunications (HKT) Limited (“HKT”)**

Name of Tariff:

Integrated Digital Access Business Telephone Service (“**IDA Service**”)

Description of Tariff:

See Annex A

Effective date of tariff:

Immediate

Revision history:

Revision to the tariff No.: U0025-014-Oct2016-R published on 19 October 2016 in respect of rebranding for certain value-added service package for commercial customers for IDA Service.

Integrated Digital Access Business Telephone Service^{1,2} (“IDA Service”)

IDA Service provide telephone service(s) which allow a subscriber (being a commercial customer) at designated commercial address(es) using an apparatus from a fixed line, facsimile machine, computer device, handheld device, private automatic exchange (“PABX”) or other equipment to communicate with another such device(s) (including but not limited to originating/receiving voice calls, facsimile and other form of data transfer) enabling incoming and/or outgoing calls made to/from designated block(s) of Direct Dial-In (DDI) numbers (where each DDI block contains 100 numbers) assigned to such commercial customer via one or more channels of communication under a Line³ utilising designated digital technology as specified by HKT through fixed telecommunications network. IDA Service includes but not limited to IDA-P and IDA-M services.

The charges for IDA Service are set out as below:

<u>Particulars</u>	<u>Charge / mth</u> <u>(HK\$)</u>
(1) Line Rental³	
(a) IDA-P Line	20,000
(b) IDA-M Line	20,000
(c) Priority IDA line	20,000
(2) Value-added Services (“VAS”)	
Value-added Services (“VAS”) features set out in the rates table below enable a commercial subscriber to enjoy additional features whilst subscribing to an IDA Service via customer’s own network equipment(s) and/or smartphone apps. Usage of certain features of VAS is subject to eligibility of relevant device accessing IDA Service and/or relevant VAS feature(s) on offer to a particular IDA Service. Relevant terms and conditions of VAS apply. VAS may be offered individually or as a bundled service plan to a commercial subscriber including but not limited to Smart Biz Line – On–the-go and Corporate Fax Solution.	
(a) Block-the-blocker (enabling a customer to reject incoming calls not showing caller line identity or anonymous calls)	500 / Line
(b) Call forwarding (enabling a customer to forward an incoming call to a designated telephone number with various features enabled by system setting(s) or manual input) under Smart Biz Line – On–the-go	1,500 / user
(c) Call number announcement (for playback of pre-recorded message as designated by the customer)	1,500 / port or channel
(d) Call number display for incoming calls	4,000 / Line
(e) Call through (enabling customer to make outgoing calls via HKT’s system(s) through designated device(s)) under Smart Biz Line – On–the-go	100 / user
(f) D-Channel Backup	500 / Line
(g) Exchange Unit Diversity (local exchange serving customers with 2 or more Lines at the same location)	2,500 / Line

<u>Particulars</u>	<u>Charge / mth</u> <u>(HK\$)</u>
(h) Exchange Building Diversity (local exchange serving customers with 4 or more Lines at the same location)	2,500 / Line
(i) Fax mail service for end-user (receiving and/or distributing faxes via storage facility(ies) and/or system(s) through HKT's system(s) and accessed by designated device(s) and/or Internet portal) under Corporate Fax Solution	300 per user in a group
(j) Fax mail service for system administrator (receiving and/or distributing faxes via storage facility(ies) and/or system(s) through HKT's system(s) through designated device(s)) for end-user under Corporate Fax Solution	60 per user in a group
(k) Local Cable Diversity (for customers with 6 more Lines at the same location, service provision is subjected to the availability of building facilities and outside plant.)	1,000 / Line
(l) SIM ring (enabling customer to receive an incoming call via multiple device(s) simultaneously) under Smart Biz Line – On-the-go	80 / user
(m) Voicemail (access via a designated fixed line device or a handheld device) under Smart Biz Line – On-the-go	120 / user
Mutual Backup Service (PABX Mutual Backup Service over IDA-P provides call re-routing to backup PABX when the IDA-P is at failure)	4,000 / Line
(n) Easy Conference Connect allows IDA-P to suppress the Re-answer Supervision and the called party to immediately release IDA-P channel without waiting for Re-answer Supervision timing of 20 seconds.	1,000 / Line
(o) Add-On Numbers allows assignment of additional discrete or multiple phone number(s) into IDA service	1,000 / Line
(3) Voice Traffic Management (“VTM”) for commercial customers	
VTM enables subscribers of designated IDA Service(s) to manage large volume of incoming calls to designated telephone number(s) with the following features:	
- Accommodation of large volume of calls via HKT's designated network equipment	12,000 / Line
- Traffic pattern monitoring during specified hours and/or days	5,000 / report
(4) Other charges	
- Installation charge	10,000 / Line
- Internal relocation charge	10,000 / Line
- External relocation charge / moving charge	10,000 / Line
- Pre-wiring for new line or relocation line	1,000 / Line
- Reconnection charge	6,000 / Line
- Add, Delete, or Change DDI Level	3,000 / IDA group
- Interchange level between 2 IDA groups	3,000 / IDA group
- Set-up charge for call number announcement	16,000 / order

<u>Particulars</u>	<u>Charge / mth</u> <u>(HK\$)</u>
- Application cancellation charge (cancellation of application for subscription to the Service(s) before completion of service installation)	5,000 / Line
- Change of name of registered customer name under a Service	300 / request
- Paper bills (additional charge payable by customers opting for receiving printed paper bill)	200 / bill
- Site Survey / Stand-by/ Call out (work undertaken normal /outside normal operating hours at request of subscriber / per hour (min 2 hrs))	1,000/Normal hour
Office hour are defined:	2,000/outside normal hour
HK 09:00-18:00 (Monday to Friday)	
HK 09:00-13:00 (Saturday)	
- Installation / Relocation / Reconfiguration overtime charge (outside normal operating hours as per request (min 2 hours)	1,000 / Line

Remarks:

- (1) Each IDA Service under relevant Service Plan(s) is subject to applicable terms and conditions (as amended from time to time) set out in any Service Plan(s), Application and Service Literature, applicable Special Conditions under the relevant Service (if applicable) and the prevailing General Conditions of Service of HKT.
- (2) Provisions of an IDA Service and are subject to network resources and availability. Further, HKT can only provide IDA Service(s) to those locations where its network is currently installed and such IDA Service(s) are being and can in the future be provided. Whether an IDA Service is available at a customer's address will depend on the infrastructure in place to his/her residence, the technology HKT is currently using within and to the building of the customer's address (which HKT may change from time to time), marketing initiatives and other factors as determined by HKT from time to time.
- (3) Unless otherwise stated, the line rental for an IDA Service is charged based on the leasing of a digital line ("**Line**") enabling designated number of communication channel(s) as specified by HKT.
- (4) HKT reserves the right not to provide any Service(s) to those customers who have previously found our service to be unacceptable despite it being provided in accordance with our tariff terms and conditions and at our normal service levels.